



# INTERNATIONAL ZONE TRANSIT TIME & DUTY THRESHOLD GUIDELINE

## ZONE 1

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
New Zealand	1	3	225 NZD	\$200 AUD

You can go to the NZ Customs website [www.customs.govt.nz/personal/duty-and-gst/](http://www.customs.govt.nz/personal/duty-and-gst/) and use their on-line calculator to determine the applicable GST / Duty / Customs Import Transaction fee payable for your order/import. This will be an estimate only.

The NZ Customs website also has some useful Frequently Answered Questions.

Please note the value of an import is based on all items imported by a person or company at one time, and is not limited to a single transaction.

If several orders, purchased separately by the same person or company, arrive in New Zealand at the same time, the value may be combined which could result in charges becoming payable.

## ZONE 2

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
China	2	4	< RMB 50	\$10 AUD

## ZONE 3

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Hong Kong	3	3	No Threshold	No Threshold
India	3	4	10000 INR	\$200 AUD
Indonesia	3	3	50 USD	\$70 AUD
Japan	3	3	10000 JPY	\$120 AUD
North Korea	3	4	150 USD	\$200 AUD
South Korea	3	4	150 USD	\$200 AUD
Malaysia	3	3	500 MYR	\$700 AUD
Singapore	3	3	40 SGD	\$400 AUD
Taiwan	3	4	3000 TWD	\$120 AUD
Thailand	3	3	1000 Thai Baht	\$40 AUD
Vietnam	3	5	1000000 VND	\$60 AUD

## ZONE 4

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Canada	4	4	20 CAD	\$20 AUD
United States	4	4	800 USD	\$1,000 AUD

## ZONE 5

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
American Samoa	5	5	200 USD	\$260 AUD
Bangladesh	5	4	1000 Taka	\$15 AUD
Brunei	5	4	400 BND	\$400 AUD
Cambodia	5	4	50 USD	\$70 AUD
Cook Islands	5	4	Not available	Not available

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

## ZONE 5 - CONTINUED

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
East Timor	5	5	Not available	Not available
Fiji	5	3	Not available	Not available
French Polynesia	5	3	Not available	Not available
Guam	5	8	Not available	Not available
Kiribati	5	6	Not available	Not available
Laos	5	4	Not available	Not available
Macao	5	4	Not available	Not available
Maldives	5	6	Not available	Not available
Marshall Islands	5	6	Not available	Not available
Myanmar	5	4	Not available	Not available
Nauru	5	4	Not available	Not available
Nepal	5	5	Not available	Not available
New Caledonia	5	3	Not available	Not available
Northern Mariana Islands	5	4	Not available	Not available
Pakistan	5	4	Not available	Not available
Palau	5	4	Not available	Not available
Palestine	5	4	Not available	Not available
Papua New Guinea	5	4	Not available	Not available
Philippines	5	5	15 PHP	\$1 AUD
Pitcairn	5	5	Not available	Not available
Samoa	5	4	Not available	Not available
Solomon Islands	5	4	Not available	Not available
Sri Lanka	5	4	Not available	Not available
Timor-Leste	5	5	Not available	Not available
Tokelau Islands	5	5	Not available	Not available
Tonga	5	5	Not available	Not available
Tuvalu	5	6	Not available	Not available
Vanuatu	5	5	Not available	Not available
Wallis & Futuna Islands	5	4	Not available	Not available

## ZONE 6

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Ireland	6	4	150 EUR	\$200 AUD
United Kingdom	6	4	150 EUR	\$200 AUD

## ZONE 7

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
France	7	3	150 EUR	\$200 AUD
Germany	7	3	150 EUR	\$200 AUD
Italy	7	3	150 EUR	\$200 AUD
Monaco	7	5	Not available	Not available
Netherlands	7	6	150 EUR	\$200 AUD
Norway	7	3	200 NKR	\$30 AUD

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

## ZONE 7 - CONTINUED

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Norway	7	3	200 NKR	\$30 AUD
Spain	7	3	150 EUR	\$200 AUD
Sweden	7	3	150 EUR	\$200 AUD
Switzerland	7	4	5 CHF	\$7 AUD

## ZONE 8

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Albania	8	5	Not available	Not available
Austria	8	3	150 EUR	\$200 AUD
Belgium	8	4	150 EUR	\$200 AUD
Bosnia & Herzegovina	8	5	Not available	Not available
Brazil	8	5	50 USD	\$70 AUD
Bulgaria	8	4	150 EUR	\$200 AUD
Croatia	8	4	150 EUR	\$200 AUD
Cyprus	8	4	150 EUR	\$200 AUD
Czech Republic	8	3	Not available	Not available
Denmark	8	3	150 EUR	\$200 AUD
Estonia	8	4	150 EUR	\$200 AUD
Finland	8	3	150 EUR	\$200 AUD
Greece	8	3	150 EUR	\$200 AUD
Hungary	8	3	150 EUR	\$200 AUD
Iceland	8	4	1000 ISK	\$10 AUD
Macedonia	8	4	Not available	Not available
Malta	8	3	150 EUR	\$200 AUD
Montenegro	8	4	Not available	Not available
Poland	8	4	150 EUR	\$200 AUD
Portugal	8	5	150 EUR	\$200 AUD
Romania	8	4	150 EUR	\$200 AUD
Russian Federation	8	4	7964 RUB	\$170 AUD
Serbia	8	4	Not available	Not available
Slovakia	8	3	150 EUR	\$200 AUD
Slovenia	8	4	150 EUR	\$200 AUD
South Africa	8	4	Not available	Not available
Turkey	8	5	Not available	Not available
Ukraine	8	4	100 USD	\$140 AUD

## ZONE 9

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Afghanistan	9	5	Not available	Not available
Algeria	9	5	Not available	Not available
Angola	9	5	Not available	Not available
Anguilla	9	6	Not available	Not available
Antigua & Barbuda	9	4	Not available	Not available

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

## ZONE 9

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Argentina	9	4	25 USD	\$35 AUD
Armenia	9	5	150000 AMD	\$440 AUD
Aruba	9	5	Not available	Not available
Azerbaijan	9	5	1000 USD	\$1,400 AUD
Bahamas	9	5	Not available	Not available
Bahrain	9	3	NIL	NIL
Barbados	9	5	Not available	Not available
Belarus	9	5	10 EUR	\$15 AUD
Belize	9	4	50 USD	\$70 AUD
Benin	9	5	Not available	Not available
Bermuda	9	6	Not available	Not available
Bhutan	9	6	Not available	Not available
Bolivia	9	5	100 USD	\$140 AUD
Botswana	9	5	Not available	Not available
Burkina Faso	9	6	Not available	Not available
Burundi	9	6	Not available	Not available
Cameroon	9	5	Not available	Not available
Cape Verde	9	6	Not available	Not available
Cayman Island	9	10	Not available	Not available
Central Africa Republic	9	6	Not available	Not available
Chad	9	6	Not available	Not available
Chile	9	5	30 USD	\$40 AUD
Colombia	9	5	200 USD	\$260 AUD
Comoros	9	5	Not available	Not available
Congo	9	5	Not available	Not available
Costa Rica	9	5	Not available	Not available
Cuba	9	6	Not available	Not available
Djibouti	9	5	Not available	Not available
Dominica	9	5	Not available	Not available
Dominican Republic	9	5	200 USD	\$260 AUD
Ecuador	9	5	400 USD	\$520 AUD
Egypt	9	5	Not available	Not available
El Salvador	9	5	NIL	NIL
Equatorial Guinea	9	5	Not available	Not available
Eritrea	9	5	Not available	Not available
Ethiopia	9	6	20 USD	\$14 AUD
Falkland Island	9	6	Not available	Not available
Faroe Island	9	6	Not available	Not available
French Guiana	9	5	Not available	Not available
Gabon	9	6	Not available	Not available
Gambia	9	6	Not available	Not available
Georgia	9	6	Not available	Not available
Ghana	9	6	Not available	Not available
Gibraltar	9	6	Not available	Not available

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

## ZONE 9

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Greenland	9	6	Not available	Not available
Grenada	9	6	Not available	Not available
Guadeloupe	9	6	Not available	Not available
Guatemala	9	5	NIL	NIL
Guinea	9	6	Not available	Not available
Guinea Bissau	9	6	Not available	Not available
Guyana	9	6	Not available	Not available
Haiti	9	4	Not available	Not available
Honduras	9	5	500 USD	\$700 AUD
Iran	9	4	Not available	Not available
Iraq	9	6	Not available	Not available
Israel	9	5	100 USD	\$140 AUD
Jamaica	9	5	Not available	Not available
Jordan	9	6	20 JOD	\$40 AUD
Kazakhstan	9	4	Not available	Not available
Kenya	9	5	Not available	Not available
Kuwait	9	4	Not available	Not available
Kyrgyzstan	9	5	Not available	Not available
Latvia	9	4	150 EUR	\$200 AUD
Lebanon	9	4	Not available	Not available
Lesotho	9	5	Not available	Not available
Liberia	9	6	150 USD	\$215 AUD
Libya	9	5	Not available	Not available
Liechtenstein	9	3	Not available	Not available
Lithuania	9	4	150 EUR	\$200 AUD
Luxembourg	9	3	150 EUR	\$200 AUD
Madagascar	9	6	Not available	Not available
Malawi	9	6	Not available	Not available
Mali	9	6	Not available	Not available
Martinique	9	5	Not available	Not available
Mauritania	9	6	Not available	Not available
Mauritius	9	5	Not available	Not available
Mexico	9	5	50 USD	\$70 AUD
Moldova	9	5	Not available	Not available
Mongolia	9	6	Not available	Not available
Montserrat	9	5	Not available	Not available
Morocco	9	6	300 MAD	\$40 AUD
Mozambique	9	6	Not available	Not available
Namibia	9	6	Not available	Not available
Niger	9	6	Not available	Not available
Nigeria	9	5	Not available	Not available
Oman	9	6	Not available	Not available
Panama	9	6	100 USD	\$140 AUD
Paraguay	9	6	100 USD	\$140 AUD

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

## ZONE 9

Country	Zone	Transit Time (business days)	Total Customs Threshold* (national currency)	Total Customs Threshold* AUD Currency
Peru	9	5	100 USD	\$140 AUD
Puerto Rico	9	6	Not available	Not available
Qatar	9	5	822 USD	\$1,100 AUD
Rwanda	9	6	<400 USD	\$550 AUD
Samoa	5	3	Not available	Not available
Saudi Arabia	9	5	Not available	Not available
Senegal	9	6	Not available	Not available
Seychelles	9	6	Not available	Not available
Sierra Leone	9	6	Not available	Not available
Somalia	9	6	Not available	Not available
South Sudan	9	5	Not available	Not available
St Kitts & Nevis	9	9	Not available	Not available
St Lucia	9	4	NIL	NIL
St Pierre & Miquelon	9	5	Not available	Not available
St Vincent & Grenadine	9	9	Not available	Not available
Sudan	9	5	Not available	Not available
Suriname	9	4	Not available	Not available
Swaziland	9	6	Not available	Not available
Syrian Arab Republic	9	4	Not available	Not available
Tajikistan	9	4	Not available	Not available
Tanzania	9	4	Not available	Not available
Togo	9	5	Not available	Not available
Trinidad & Tobago	9	4	Not available	Not available
Tunisia	9	6	Not available	Not available
Turkmenistan	9	6	Not available	Not available
Turks & Caicos Island	9	5	Not available	Not available
Uganda	9	6	10 USD	\$14 AUD
United Arab Emirates	9	4	Not available	Not available
Uruguay	9	4	200 USD	\$260 AUD
Uzbekistan	9	9	Not available	Not available
Vatican City	9	3	Not available	Not available
Venezuela	9	6	100 USD	\$140 AUD
Virgin Islands, British	9	4	Not available	Not available
Virgin Islands, US	9	3	Not available	Not available
Yemen	9	8	Not available	Not available
Zambia	9	5	Not available	Not available
Zimbabwe	9	5	Not available	Not available

### IMPORTANT INFORMATION:

All prices and charges on Silk Oil of Morocco website are in AUD.

\*Estimated transit time of 3-6 business days is for major Cities and from dispatch date. Please allow at least 2 working days for order processing and packing.

Estimated delivery time of 3-10 business days are between metropolitan areas of major cities, excludes time in customs if applicable.

**International Shipping Policy:** If ordering products from our website for delivery to an International delivery destination, your order may be subject to import duties and taxes once shipment arrives in that Country. Please note Totally Hair Direct (Silk Oil of Morocco) shall not be held responsible for any possible payment of duties and taxes which may be applied by customs in the country where delivery is received. The responsibility for any custom duties, foreign taxes or other fees which may be imposed, rest with the receiver. **International orders may be subject to customs clearance which may cause delays. Customs policies vary widely from Country to Country. Please contact your local Customs office for more information.** When ordering from Totally Hair Direct (Silk Oil of Morocco) you are considered the "importer" and must comply with all laws and regulations of the country in which you are receiving the goods. Totally Hair Direct (Silk Oil of Morocco) will not be liable or responsible if you break any such law. Please note the above transit time and duty threshold is a guide only. Whilst Totally Hair Direct have taken all due care to include up-to-date information, it does not provide any warranty as to accuracy or completeness. As far as lawfully possible, Totally Hair Direct (Silk Oil of Morocco) accepts no liability which may be suffered or incurred by any other person as a consequence of reliance on the information contained in this guide.

\*Conversion based on currency rates as of 9/5/19

Please note custom threshold guidelines includes the cost of the products & the cost of freight.

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